

# The National VOAD Movement

## *A Whole Community Approach*



**National**  
Voluntary Organizations  
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION



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# Our History



## **National Voluntary Organizations Active in Disaster (National VOAD):**

Founded over 40 years ago in response to the challenges many disaster organizations experienced following Hurricane Camille, a category 5 storm that hit the Gulf Coast in 1969.

As an outcome, National VOAD was formed with a Mission to be the forum where organizations share knowledge and resources throughout the disaster cycle—preparation, response and recovery—to help disaster survivors and their communities.

# Our History



## Values

- Our commitment to caring and compassion for all people is the foundation for all we do.
- A coordinated, inclusive approach provides the basis for a nurturing environment in which disaster response agencies will flourish.
- The quest for excellence in National VOAD programs by encouraging best practices and mutual accountability results in operational synergy.
- Our work will be accomplished in a respectful, non-judgmental and non-discriminatory manner.
- Trust, mutual respect and equal partnerships of community service providers are essential elements of our work.
- Providing hope – making a difference – offering opportunities for true collaboration – are the lifeblood and soul of the organization.

# Our History



## Core Principles

The National VOAD collaborative practices the “4C’s” as guiding principles for how we operate and resolve conflict:

**Cooperation | Communication | Coordination | Collaboration**

National VOAD recognizes that these 4 C’s are progressives and based on building and maintaining trusting, mutually capable relationships.

# Our History



National VOAD  
was founded

During the 1980's many  
local affiliates of  
National VOAD  
members began forming  
Local, Regional and  
State VOAD coalitions

2009:  
Partnership  
Program  
began

1969

1970's

1980's

1990's

2000's

2010's

By the end of the  
1970's, many other  
organizations  
joined the National  
VOAD Movement

By the mid-1990's,  
VOAD became a  
true national  
movement

2011: Established  
"Vision 2020,"  
expanding role of  
National VOAD to  
grow movement

# National VOAD Today



**110 Members** (Sept. 2013)

## 55 National Organization Members

(Faith-based, Community-based and other Non-Governmental Organizations)

### Membership Requirements:

- National in scope and purpose  
Includes a Voluntary constituency component (promotes civic engagement)
- Nonprofit structure under IRS Code
- Active in Disaster cycle with documented response program
- Collaborative working relationship with other members
- Commitment of resources; build capacity of State/Territory VOADs

## 55 State and Territorial VOAD Members

Representing Local/Regional VOAD's/COAD's & hundreds of additional local member organizations throughout the country.



## CRITERIA for ALL MEMBERS

Adherence to National VOAD Standards of Conduct and Service Delivery –

Transparency and Accountability:

- Non-Profit Status
- Published Form 990
- Annual audits
- Adherence to established fund raising practices such as those described by the Association of Fundraising Professionals.

Provision of one or more of the following services and participation on the associated National VOAD committee:

- Preparedness and/or mitigation
- Mass care
- Emergency assistance & casework
- Emotional & Spiritual Care
- Supporting Services to state and local VOAD member agencies
- Recovery
- Donations
- Volunteer Management
- Outreach/information and referral
- Animal and Pet Services



## TIER ONE MEMBERSHIP

One or more of the following:

**A total organizational budget in excess of \$15 million or**

**A total number of staff and volunteers in excess of 2,500 or**

**Proven disaster experience of at least 15 years**

**AND**

- 5 separate responses within 3 years
- Active participation in 10 state VOADS (3 year phase in beginning 2008 for existing members)
- Active participation in at least one National VOAD committee
- Tier 1 representative authorized to vote on issues where a total membership vote is required (bylaws, governance)
- Eligible for board term voted upon by other Tier 1 members
- These organizations fill 6 board seats
- Support National VOAD with higher dues





## TIER TWO MEMBERSHIP

Either:

**A total organizational budget of at least \$1 million or  
A total number of staff and volunteers in excess of 300  
AND**

- 3 separate responses within 3 years
- Active involvement in 5 state VOAD's (3 year phase in beginning 2008 for existing members)
- Active participation in at least one National VOAD committee
- Tier 2 representative authorized to vote on issues where a total membership vote is required (bylaws, governance)
- Eligible for board term voted upon by other Tier 2 members
- These organizations fill 3 board seats
- Support National VOAD with lower dues

# National VOAD Today



## Committees:

- Advocacy
- Communications
- Community Preparedness
- Disaster Case Management
- Disaster Health
- Donations Management
- Emotional & Spiritual Care
- Housing
- International
- Long Term Recovery Groups
- Mass Care
- United States Islands & Alaska
- Volunteer Management

## Task Forces:

- Drought
- Training

## Documents from the Committee's:

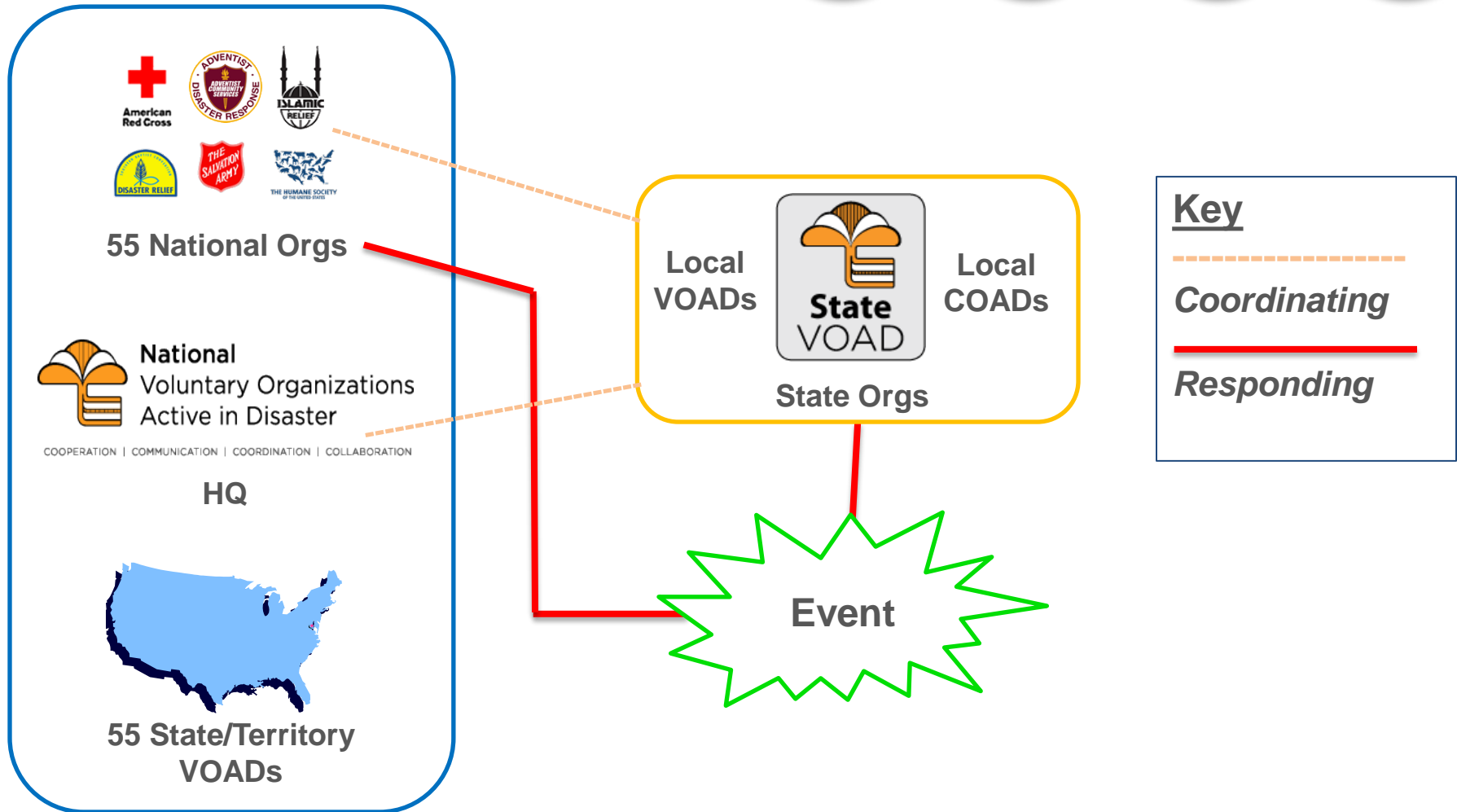
### Points of Consensus:

- Disaster Case Management
- Disaster Spiritual Care
- Donations Management
- Mass Care
- Rebuild & Repair
- Volunteer Management
- United States Islands & Alaska

### Other Documents:

- Multi Agency Feeding Template
- Light Our Way
- Long-Term Recovery Guide
- Managing Spontaneous Volunteer
- National Mass Care Strategy
- Drought Response Guide

# Disaster Coordination Flow Chart



# National VOAD Movement



National VOAD

National VOAD Member Organizations

State/Territory VOADs

Local/Regional – VOAD/COADs

All  
disasters  
start &  
**end**  
locally

**Communities**

# National VOAD Partnerships



## VOAD Partners

National VOAD is dedicated to **whole community** engagement and recognize that all sectors of society must work together to foster more resilient communities nationwide.

National VOAD welcomes substantive partnerships with:

- Emergency Management
- Public Health Agencies
- For-profit Corporations
- Foundations
- Educational and Research Institutions
- Associations
- Other Nongovernmental Organizations